

General Terms and Conditions for Day Sailing Trips

1. The price per participant is stated for each arrangement unless explicitly mentioned otherwise.
2. Beverages and other personal expenses are not included in the travel price unless specified in the arrangement.
3. We will do our best to accommodate food allergies, provided they are reported at the time of booking.
4. Our passengers are insured in accordance with the provisions of the liability insurance law.
5. We accept no responsibility for any delays, regardless of the cause, or any consequences thereof.
6. The captain has the right not to set sail if the weather forecast indicates wind force 7 or higher. In such a case, you may reschedule your trip free of charge to another date within the same sailing season.
7. We accept no liability for the loss of clothing or other belongings during the trip.
8. Smoking on board is only permitted on the foredeck.
9. Pets are not allowed on board.
10. Instructions from the crew and staff must be followed immediately.
11. Children under the age of 12 must be accompanied by an adult.
12. Participants must be present at the boarding location **15 minutes before the agreed departure time**. If a participant arrives late, they have no right to claim any compensation or refund.
13. You must bring your ticket and present it upon boarding.
14. The stated end time is indicative. The actual times depend on weather conditions.
15. If you cancel the trip for any reason, we are obliged to charge the following fees:
 - a. 25% of the travel cost from the booking date up to 28 days before departure,
 - b. 50% of the travel cost from 27 to 21 days before departure,
 - c. 75% of the travel cost from 20 to 14 days before departure,
 - d. 100% of the travel cost from 13 days before departure up to the departure date.

For participants who have booked their sailing trip through a partner sales channel, the cancellation conditions of the respective partner apply. Cancellations or changes must be requested directly with the partner in accordance with their terms. Stedemaeght Sailing Charters cannot process refunds or changes in these cases.

16. Payment must be made via the **iDEAL** payment module, which can be accessed via our website. Without payment, your booking will automatically be canceled without further notice. Always check your bank statement.

17. Specific conditions may apply to certain arrangements. These are listed in the arrangement description and serve as a supplement to these general terms and conditions.

18. Any disputes must be submitted to the **District Court of Zwolle**.

By participating in one of our **day sailing trips**, you automatically accept the above **terms and conditions** as set by **Stedemaeght Sailing Charters**.

Legal Validity:

These general terms and conditions have been translated from **Dutch** into **English**. In case of any discrepancies or disputes, the **original Dutch text** shall prevail.